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CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Requested From: 07/01/2019 To: 07/31/2019

08/06/19
10:16

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Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
005-0026900-002	A	VONHOF LEONARD 227 SPRING LAKE	11833	Brush Pickup	07/01/19-10:15	07/01/19-10:15	07/16/19-09:37	1		07/16/19	10474362	10708356	
				Instructions: Pick up brush									
				Field Comment:									
005-0026000-001	A	MARTIN LINDA 203 SPRING LAKE	11834	Brush Pickup	07/01/19-10:16	07/01/19-10:16	07/16/19-09:37	1		07/16/19	10070686	10182797	
				Instructions: Pick up brush									
				Field Comment:									
004-0020900-002	A	GALAZ ALEJANDRA 505 PEACHTREE DR.	11867	Brush Pickup	07/08/19-14:58	07/08/19-14:58	07/05/19-10:08	1		07/05/19	9956959	10202823	
				Instructions: Pick up brush									
				Field Comment: Picked up brush. JM									
006-0033200-003	A	WHITTIKER STANLEY 1828 PARK PLACE	11874	Brush Pickup	07/09/19-15:40	07/09/19-15:40	07/15/19-15:56	1		07/15/19	9956873	12099153	
				Instructions: ATTN: WILLIAM----PER MERCY RUSHING.....PICK UP LIMBS THAT THESE PEOPLE PUT ON KIM GALYEANS L OT NEXT DOOR.....ASAP.....GALYEANS ARE READY TO START BUILDING ON THEIR LOT.									
				Field Comment: Long haul brush. MH									
002-0008200-006	A	RHODES LANA 115 TURMAN	11886	Brush Pickup	07/11/19-10:30	07/11/19-10:30					10474307	12135003	
				Instructions: Pick up brush									
				Field Comment:									
Number of work orders:		5	Units:	4	Completed:	4	Not Completed:	1					

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010-0015400-000	A	TUCK CHARLOTTE 526 W. FRONT	11842	Miscellaneous Instructions: TOP IS OFF OF WATER METER OR SEWER CLEAN OUT IN FRONT OF THIS HOUSE..... ALSO, BUSHES AT HOUSE ACROSS THE STREET MAKE IT IMPOSSIBLE TO SEE TO THE LEFT TO PULL OUT ON WREN IF YOU ARE COMING DOWN FRONT..... Field Comment: replaced valve box lid, in street	07/01/19-12:58	07/01/19-12:58	07/02/19-09:38	1		07/02/19	9957262	12096269	
004-0019500-000	A	COOKE TILLMON 663 INWOOD	11846	Miscellaneous Instructions: PLEASE GET LIMBS Field Comment:	07/02/19-10:03	07/02/19-10:03	07/08/19-09:40	1		07/08/19	9956886	12097188	
004-0012350-003	A	EBERT WILLIAM 823 E. MC DONALD	11848	Miscellaneous Instructions: HER WORKERS HAVE HIT WATER LINE. NEED US TO TURN OFF Field Comment: turned meter off. to contact plumber	07/02/19-10:46	07/02/19-10:46	07/02/19-14:56	1		07/02/19	22511915	7407646	
004-0023320-003	A	CHRISTOPHERSON CRAIG 904 RYAN STREET	11850	Miscellaneous Instructions: please ck front and in alley for limbs. they got everyone else on ryan today and missed theirs. al so, they were told last year to put limbs in alley because the neighbors across street did not like to look at them. still in alley Field Comment:	07/02/19-16:55	07/02/19-16:55	07/16/19-09:38	1		07/16/19	9956820	10208511	
006-0010000-027	A	LILLEY RUBY 1519 RAINBOW LN	11855	Miscellaneous Instructions: customers cold water is brown and tastes funny. please go check it Field Comment: flushed hydrant ok	07/03/19-13:35	07/03/19-13:35	07/08/19-09:56	1		07/08/19	9568741	12100530	
001-0014700-001	A	SHORT MICHAEL 997 UNIVERSITY	11862	Miscellaneous Instructions: PLEASE FLUSH WATER AT END OF UNIVERSITY WHERE MIKE SHORT LIVES. SAID HE HAS BLACK RINGS COMING UP IN TOLIET. Field Comment: flushed valve	07/08/19-11:32	07/08/19-11:32	07/09/19-10:19	1		07/09/19	9574618	12097491	
004-0029200-005	A	BREXAN LLC 910 E. BROAD	11933	Miscellaneous Instructions: Turn on water at 1:30 PM. customer is there Field Comment: on no leak	07/16/19-12:58	07/16/19-12:58	07/16/19-14:58	1		07/16/19	9956802	12098039	
004-0006200-001	I	VACANT 746 WIGLEY STREET	11866	Miscellaneous Instructions: Turn on for inspection at 8:00 AM, turn off at 4:30 PM Field Comment: Date changed form the 15 to the 16	07/08/19-14:02	07/16/19-14:02	07/17/19-14:30	1		07/16/19	9957079	12094431	
007-0000300-007	A	GAMMONS ROSHELL C 849 N. GRAHAM	11934	Miscellaneous Instructions: Customer thinks she broke the cap on her cleanout and is asking if it can be replaced. Said it is by the street, unsure if this is hers or the city. Field Comment: replaced cleanout cap	07/17/19-09:27	07/17/19-09:27	07/17/19-14:32	1		07/17/19	9957536	12092730	
005-0014500-011	A	WILLIAMSON ALISHA 103 MEADOWBROOK	11943	Miscellaneous Instructions: Large branch hanging on the curve, it bokes the view from the street. Meadowbrook and Pacific. The person that called thinks is on the right of way of the City. Field Comment:	07/19/19-14:34	07/19/19-14:34					10070702	10189634	

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002-0006700-000	A	PARKS MURRAY 212 BOWDOIN STREET	11972	Miscellaneous Instructions: Need to cut high weeds at intersection of Bowdoin & Second. Unable to see oncoming traffic. Field Comment: Cut weeds at intersection of Bowdoin & Second. MH	07/24/19-08:29	07/24/19-08:29	07/24/19-16:04	1		07/24/19	10474291	10718340	
002-0018000-019	A	SCALICI PATRICIA D 138 FRANCIS	11980	Miscellaneous Instructions: CUSTOMER SMELLS A STRONG SEWER ODOR IN THEIR AREA. PLEASE CK Field Comment: main was stopped up. It's flowing now smell should go away.	07/25/19-12:03	07/25/19-12:03	07/25/19-14:58	1		07/25/19	10474154	10926362	
004-0006200-001	I	VACANT 746 WIGLEY STREET	11983	Miscellaneous Instructions: Make sure meter is off. They don't need it on for inspections anymore Field Comment: off	07/25/19-13:24	07/25/19-13:24	07/26/19-11:57	1		07/26/19	9957079	12094431	
006-0003010-001	A	HUGHES ZACHARIAH L 1507 ROBIN	11995	Miscellaneous Instructions: wants to start sprinkler for the summer, husband is home. hasn't been on in a long time and they did have a leak. Field Comment: on, talked with customer	07/26/19-15:21	07/26/19-15:21	07/29/19-11:14	1		07/29/19	8398539	10301265	
003-0010100-000	A	TOMMY'S MUFFLER 229 E. BROAD	12010	Miscellaneous Instructions: Plumber did repairs and dig around the meter, he asked if our technician check the meter before he covers it up. Field Comment: meter okay, no leak	07/30/19-10:29	07/30/19-10:29	07/30/19-15:28	1		07/30/19	9957119	10154442	
002-0006600-003	A	EVERETT CHARLES OR RACHEAL 807 HOGG	12011	Miscellaneous Instructions: Customer called and said that either FRI or SAT her and the neighbor behind her water meters lids were off. she was wondering if the city had been out there doing something with the meters. Field Comment: fixed lid	07/30/19-12:36	07/30/19-12:36	07/30/19-15:20	1		07/30/19	10474195	10922634	
Number of work orders: 16			Units: 15	Completed: 15	Not Completed: 1								

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002-0024800-000	A	ROBERTS JENNIFER 136 ENGLISH STREET	11835	Street Repairs Requested	07/01/19-10:17	07/01/19-10:17	07/16/19-09:37	1		07/16/19	10474222	10907858	
				Instructions: Ditches need to be cleaned									
				Field Comment:									
004-0021900-000	A	STEDRY ROBERT 1022 EMILY LANE	11917	Street Repairs Requested	07/15/19-07:39	07/15/19-07:39	07/30/19-07:33	1		07/30/19	9956939	12094101	
				Instructions: Repair pot hole just W of mail box									
				Field Comment: Repaired pot hole just W of mail box. CM									
003-0006700-000	A	MINEOLA LIBRARY 301 N. PACIFIC	11989	Street Repairs Requested	07/26/19-10:00	07/26/19-10:00					9957203	12086243	
				Instructions: Pot holes behind the library on the alley keeps washing out. Customer will send pictures by email									
				Field Comment:									
Number of work orders:		3	Units:	2	Completed:	2	Not Completed:	1					

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006-0018300-004	A	POPE DEAN 243 SUE LANE	11851	Sewer Back Up Instructions: Toilets are backing up Field Comment: Main line was clear. FZ	07/03/19-07:29	07/03/19-07:29	07/03/19-07:58	1		07/03/19	10070864	10253605	
005-0006210-000	A	CRENSHAW HWY 80 CAR WASH 1217 N. PACIFIC	11860	Sewer Back Up Instructions: Sewer back up Field Comment: Ran clean out to clear stoppage. FZ	07/05/19-13:28	07/05/19-13:28	07/05/19-15:06	1		07/05/19	52522167	07405882	
006-0025600-014	A	RANDLE BONNIE J 1011 N. NEWSOM	11868	Sewer Back Up Instructions: Sewer back up Field Comment: No stoppage on city side. Customer to call plumber. Called out by dispatch. RO	07/09/19-07:39	07/08/19-19:16	07/08/19-20:15	1		07/08/19	10070904	10393578	
005-0000200-020	A	WAITE PATRICIA 815 N. JOHNSON #1	11913	Sewer Back Up Instructions: Sewer back up Field Comment: Ran sewer main & cleared. FZ	07/12/19-10:17	07/12/19-09:40	07/12/19-10:10	1		07/12/19	10070806	10389951	
003-0008400-001	A	ENGLISH JOHN P & ALICE K 606 N. PACIFIC	11926	Sewer Back Up Instructions: backing up in the backyard Field Comment: working on sewer main, spoke with customer everything is fine	07/15/19-15:01	07/15/19-15:01	07/16/19-15:01	1		07/16/19	9957116	10155556	
005-0017900-000	A	NORTHSIDE CHURCH 1724 N. PACIFIC	11941	Sewer Back Up Instructions: Sewer back up. Call Mr Thompson @ 903.330.1952 to advise results Field Comment: No sewer stoppage. Repaired leak inside meter box on city side of meter. RO	07/18/19-14:24	07/18/19-14:24	07/18/19-15:41	1		07/18/19	10070762	10271129	
010-0015700-000	A	GALAZ JESSE 510 W. FRONT	11945	Sewer Back Up Instructions: Sewer back up Field Comment: Ran customer clean out to clear stoppage. Called out by dispatch. RO	07/22/19-07:41	07/20/19-18:14	07/20/19-20:00	1		07/20/19	9957259	10207479	
002-0017800-003	A	SANSOM JUNE 124 FRANCIS	11979	Sewer Back Up Instructions: Field Comment: ran main and unstopped	07/25/19-11:25	07/25/19-11:25	07/25/19-14:59	1		07/25/19	10474156	10924774	
006-0024600-000	A	MINEOLA SENIORS COMMUNITY 1136 N. NEWSOM	12005	Sewer Back Up Instructions: apartment #49 has sewer smell. Clear the line Field Comment: it will be hot water heater. customer will flush	07/29/19-11:11	07/29/19-11:11	07/29/19-15:29	1		07/29/19	42526164	07436272	
Number of work orders: 9 Units: 9			Completed: 9	Not Completed: 0									